

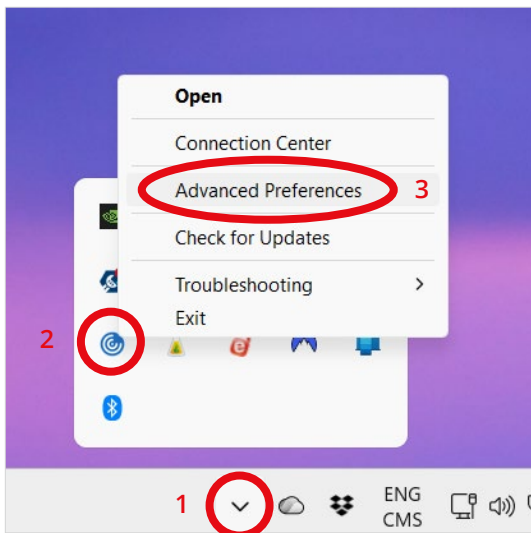
# Access environment upgrade

## Remote Access

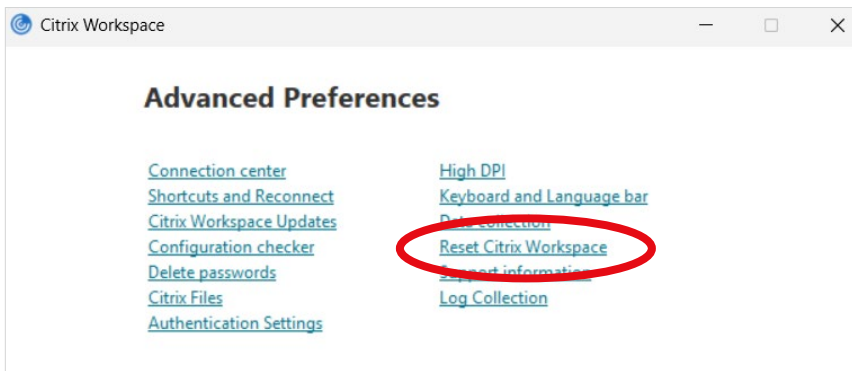
The access environment has been upgraded, leading to a few changes regarding how to sign in to your remote or intermediate results account and how to log off or disconnect.

### Procedure – Signing in with Citrix Cloud – MIGRATION

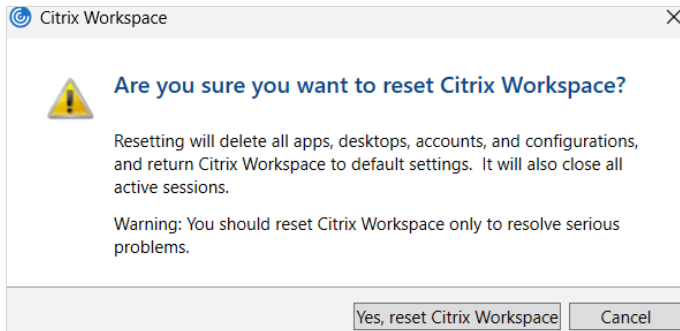
At the bottom right of your screen, next to the date and time, right click on the Citrix icon (2). You may have to click on the little arrow to make it appear (1). Then, select **Advanced Preferences** (3).



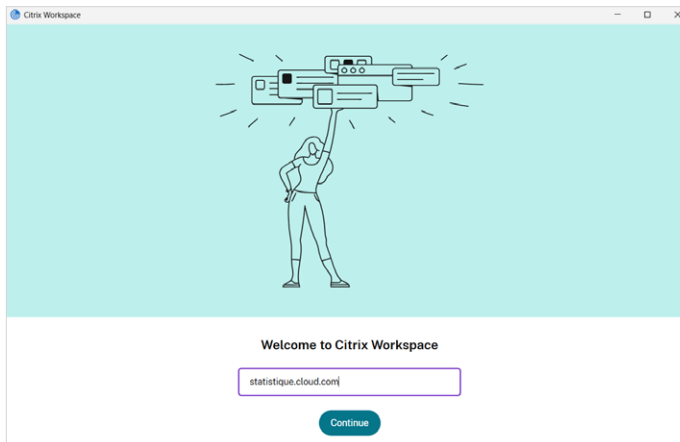
Click on **Reset Citrix Workspace**.



When prompted, answer **Yes**, reset Citrix Workspace to continue.



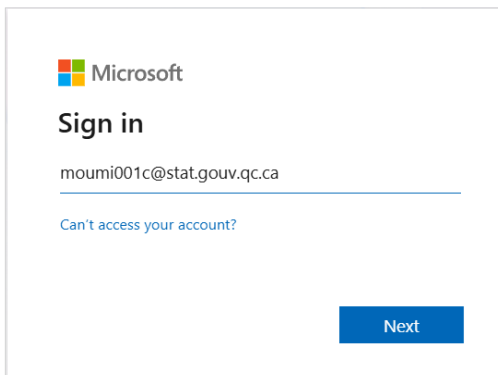
On the screen **Welcome to Citrix Workspace**, type in **statistique.cloud.com**, then click **Continue**.



You must agree to the security policy by clicking on **Accepter**.

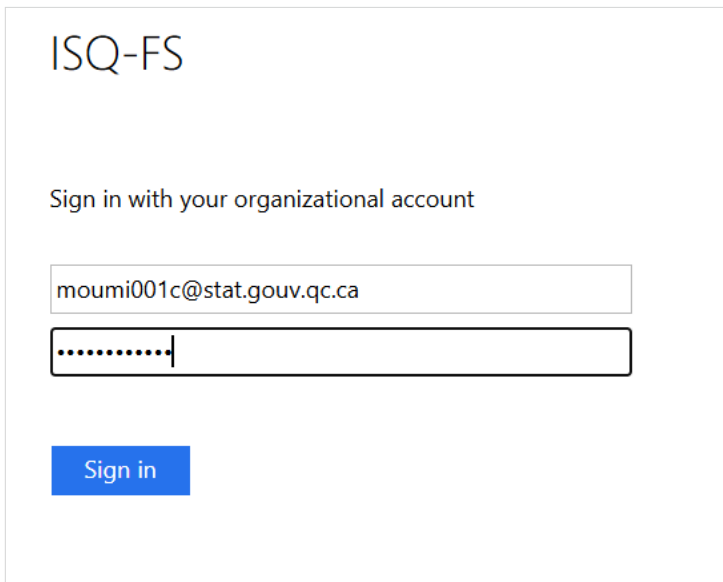


Enter your user code (e.g. LLLFF000D) followed by **@stat.gouv.qc.ca** and click on **Next**. The next time you sign in, you will be able to select it instead of having to type it out.



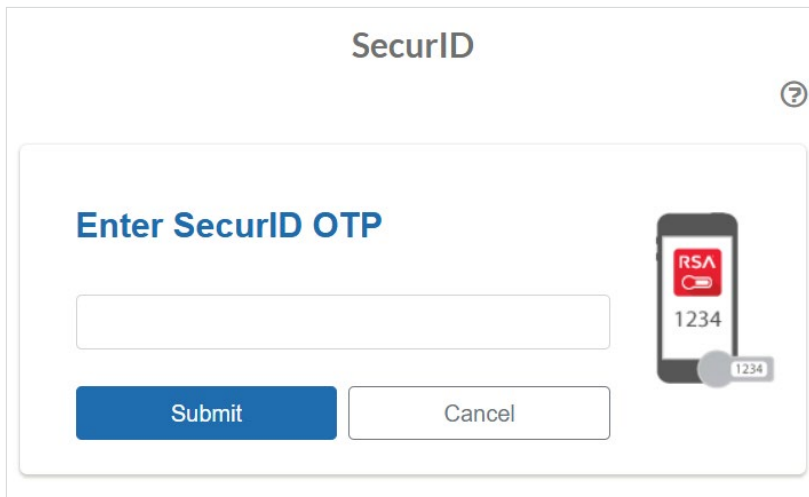
The image shows a Microsoft sign-in interface. At the top left is the Microsoft logo. Below it, the text "Sign in" is displayed. Underneath, the email address "moumi001c@stat.gouv.qc.ca" is entered into a text field. Below the text field is a blue link that says "Can't access your account?". At the bottom right of the interface is a blue button labeled "Next".

Enter your Windows account password and click on **Sign in**.



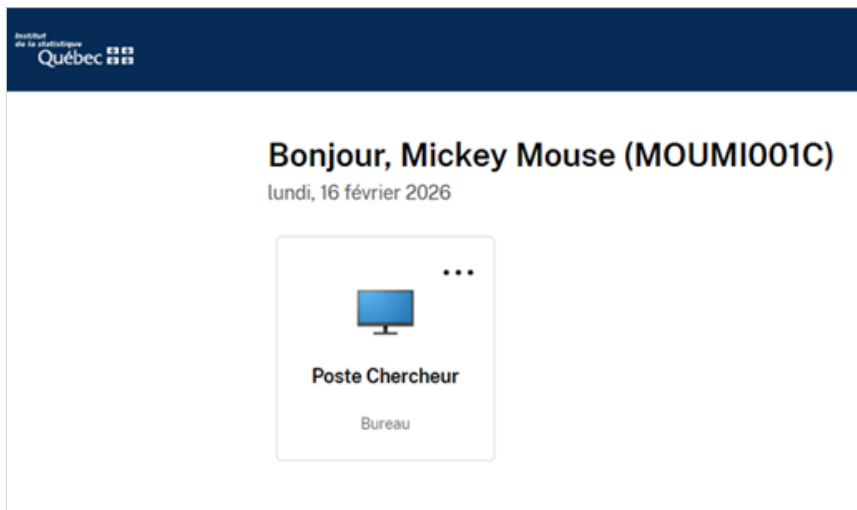
The image shows a Windows sign-in interface for "ISQ-FS". At the top, the text "ISQ-FS" is displayed. Below it, the instruction "Sign in with your organizational account" is shown. There are two text input fields: the first contains the email address "moumi001c@stat.gouv.qc.ca", and the second contains a password represented by a series of dots. At the bottom left of the interface is a blue button labeled "Sign in".

Enter your PIN and RSA token then click **Submit**.



The image shows a SecurID login interface. At the top, the word "SecurID" is displayed in a bold, dark blue font. Below this, the instruction "Enter SecurID OTP" is shown in a similar font. A text input field is provided for the user to enter their one-time password. To the right of the input field is an illustration of a smartphone displaying the RSA SecurID application interface, which includes the RSA logo and the number "1234". Below the input field are two buttons: a blue "Submit" button and a white "Cancel" button with a grey border. A small question mark icon is located in the top right corner of the interface.

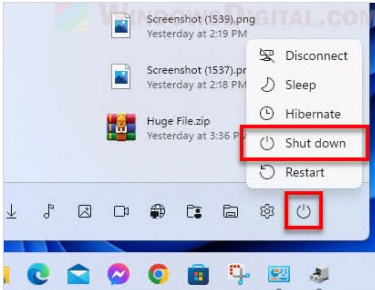
You will see the new Citrix interface. You can open a virtual desktop by clicking on the desktop tile.



Some pop-up windows may open; they will allow you to set your preferences regarding multi-monitor use and access to your microphone and camera.

## Logging off and disconnecting

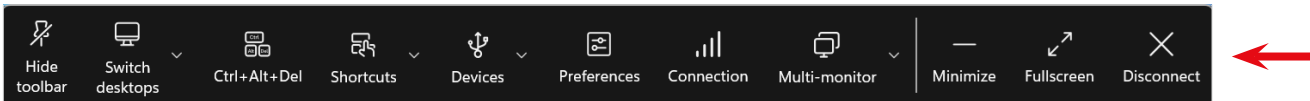
To log off, open the **Start menu (1)** and click on the **power icon (2)**, then on Disconnect, Shut down or **Restart (3)**. Your applications will be closed, and your virtual desktop will restart or shut down.



To disconnect your virtual desktop without closing your applications so you can come back to them later, click on the **Citrix toolbar** button at the top of the screen.



Click on **Disconnect**.



When prompted, click on **Disconnect**.

