

Access environment upgrade

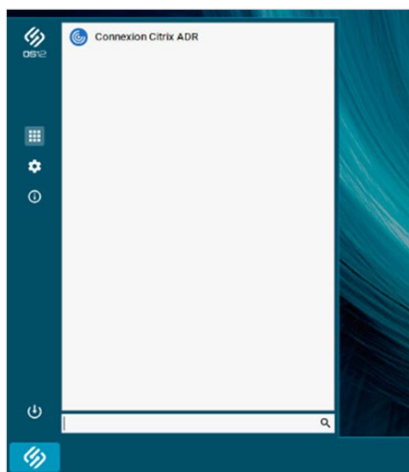
CADRISQ Acces

The access environment has been upgraded, leading to a few changes regarding how to sign in to your account at CADRISQ centres and how to log off or disconnect.

Guide – IGEL OS12 and Citrix Cloud – CADRISQ

Signing in with Citrix Cloud

At the bottom left of your screen, click on the **IGEL icon** and select **Connexion Citrix ADR** from the menu.



When the security policy window pops up, click on **Accepter**. Note that it can take **up to 30 seconds** for this window to appear.



Enter your **user code** (e.g. LLLFF000C) followed by **@stat.gouv.qc.ca** and your password, then click on **Connexion**.



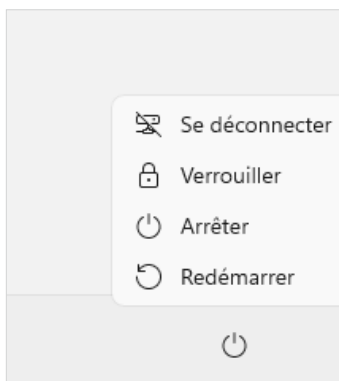
Double-click on the desktop tile below to start your virtual desktop. This may take a few seconds.



Your Windows 11 researcher desktop will open. You should have the same access rights and applications as before.

Logging off and disconnecting

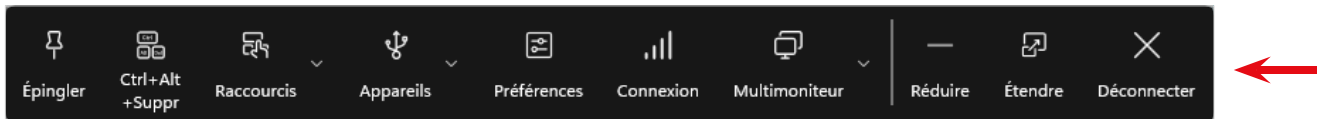
To log off, open the **Start menu (1)** and click on the **power icon (2)**, then on **Se déconnecter, Arrêter or Redémarrer (3)**. Your applications will be closed, and your virtual desktop will restart or shut down.



To disconnect your virtual desktop without closing your applications so you can come back to them later, **click on the Citrix toolbar button** at the top of the screen.



Click on **Déconnecter**.



When prompted, click on **Déconnecter**.

