

Québec Public Service Job Attractiveness Survey 2021

May 2021

«REP1»
«ADR1» «ADR2»
«ADR3» QC «CPPL»

File number: E420-«NOQ»

Web address:

statistique.quebec.ca/e420e

Identifiant:

«PIN»

«SEXEL»,

You have been selected to participate in the *Québec Public Service Job Attractiveness Survey 2021* conducted by the Institut de la statistique du Québec (Statistique Québec) on behalf of the Secrétariat du Conseil du trésor (SCT). The objective of this survey is to assess the attractiveness of public service jobs in order to optimize hiring processes.

To participate in the survey, **go to the Web address indicated in the box at the top of this letter**, enter your identifier, and complete the online questionnaire. If necessary, you can exit the questionnaire and return to finish it at a more convenient time.

Statistique Québec will contact the participants who have not submitted their online questionnaire to obtain their answers by telephone. If you are not available when we call, you can let us know what time would be more convenient for you.

If you would like more information about this survey or if you require assistance, please get in touch with Statistique Québec using the contact information provided below. You will also find useful information on the back of this letter and on our website (statistique.quebec.ca) under "Surveys".

Thank you for your cooperation. You are contributing to the production of quality statistical information that Québec needs to provide better services to the population.

Sincerely,



Daniel Florea
Director General

Additional information

Why me?

You were selected at random, just like several thousand other Quebecers, to participate in the *Québec Public Service Job Attractiveness Survey 2021*.

We obtained the personal information needed for the survey, including your contact information, from the Régie de l'assurance maladie du Québec (RAMQ), under an agreement approved by the Commission d'accès à l'information in accordance with the *Act respecting Access to documents held by public bodies and the Protection of personal information*.

Do I have to take part in the survey?

Your participation in the survey is voluntary, but **important**, as it will help assess the attractiveness of jobs and the effectiveness of hiring processes in the public sector. The survey is being conducted from a continuous improvement perspective and aims to guide future planning **on what would positively impact the quality of services offered to the population**.

Quality monitoring

For quality and training purposes, telephone conversations with Statistique Québec agents are recorded. However, if you do not want your conversation to be recorded, simply notify the agent at the beginning of the call.

Confidentiality and data transmission

This survey is being conducted in accordance with the *Act respecting the Institut de la statistique du Québec*. Statistique Québec has signed an agreement with the Secrétariat du Conseil du trésor and the École nationale d'administration publique, to whom the information collected will be sent, with the exception of your name, address, and telephone number. All of your information will be kept **confidential** and will only be used for statistical purposes.

Ethics

The survey was reviewed by the ethics committee appointed by Statistique Québec. This committee is responsible for safeguarding the respect, dignity and integrity of those participating or included in the survey.