

## Québec Study on Financial Access to Healthcare Goods and Services

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November 2024

Name

Address

File number

Greetings,

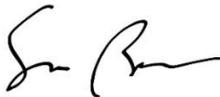
You have been selected to participate in the *Québec Study on Financial Access to Healthcare Goods and Services*, which aims to measure certain aspects of health status as well as financial difficulties in accessing healthcare goods and services such as vision or dental care, medication, or medical equipment. The study concerns you, whether or not you use healthcare goods and services. The Institut de la statistique du Québec (ISQ) is conducting this study on behalf of the Ministère de l'Emploi et de la Solidarité sociale (MESS).

The ISQ will call you in the next few days so that you can answer a questionnaire lasting approximately 15 minutes. You do not need to prepare anything. If you are not available when we call, you can let us know what time would be more convenient for you.

For more information about this study, please get in touch with the ISQ using the contact information provided below. You will also find additional information on the back of this letter and at [statistique.quebec.ca](http://statistique.quebec.ca) under "Surveys".

Thank you for your cooperation. You are helping us produce the high-quality statistical information that Québec needs to provide better services to the population.

Sincerely,



Simon Bergeron  
Chief Statistician

## **Additional information**

### **Why should I participate?**

Your participation is voluntary but important, just like that of the several thousand other people selected at random in Québec. Your answers will help the MESS to better plan access to certain services offered to the population and to better support people who need these services.

### **Confidentiality and data transmission**

This study is conducted in accordance with the *Act respecting the Institut de la statistique du Québec*, and your contact information was obtained under this Act. The ISQ has entered into an agreement with the MESS, to whom the data collected will be sent, except for your name, address and telephone number.

Your answers will be kept confidential and will only be used for statistical purposes.

### **Quality monitoring**

For quality and training purposes, telephone conversations with ISQ agents are recorded. If you do not want your conversation to be recorded, simply notify the agent at the beginning of the call.

### **Ethics**

The ethics committee appointed by the ISQ reviewed the study to ensure it is conducted in a way that respects participants and protects their dignity.