

## Québec Business Services Assessment Survey 2024

---

September 2025

Greetings,

Your organization is being asked to participate in the *Québec Business Services Assessment Survey 2024* conducted by the Institut de la statistique du Québec (ISQ) on behalf of the Ministère de l'Emploi et de la Solidarité sociale (MESS). The objective of the survey is to assess two types of services that the MESS provides to businesses: *Mesure de formation de la main d'œuvre* (Workforce Training Measure) and *Concertation pour l'emploi – soutien à la gestion des ressources humaines* (Cooperation for Employment – Human Resources Management Support). The results will enable the MESS to estimate the effectiveness of public employment services offered to Québec organizations.

Given the importance of the survey results, the participation of your organization is **mandatory** in accordance with the *Act respecting the Institut de la statistique du Québec* (CQLR, chapter I-13.011).<sup>1</sup>

To participate in the survey, you must complete the online questionnaire within the next **two weeks** by following the instructions in the email you received.

For more information about the survey or assistance, please get in touch with the ISQ using the contact information provided below. You will also find additional information on our website at [statistique.quebec.ca](http://statistique.quebec.ca).

The ISQ has entered into an agreement with the MESS. Your answers will be sent to them, except for your organization's name and contact information, unless we receive a written notice of refusal from you by February 2, 2026. Rest assured that your answers will be kept **confidential** and will only be used for statistical purposes. This is guaranteed under the *Act respecting the Institut de la statistique du Québec*.

Thank you for your cooperation. By participating in this survey, you are helping us produce high-quality Québec statistics.

Sincerely,



Marc Sirois  
Chief Statistician

---

<sup>1</sup> Under this Act, anyone asked to provide the Institut de la statistique du Québec with information deemed mandatory must do so within the prescribed timeframe and in the prescribed format.